



safe
side
at Eastside

Become a Visitor Guide for Safeside





Safeside is a state-of-the-art, scenario-based, experiential learning safety complex that will provide an innovative, interactive, enjoyable learning experience that inspires people to think and act safely. This new facility will open in the 2008 Autumn term.

Visitor Guides are a critical part of the Safeside Team and essential to the delivery of the key safety messages to all Safeside visitors.

As a volunteer Visitor Guide you will receive full training and support to enable you to guide visitors around the interactive safety scenarios. Each visit lasts around 2.5 hours and you will be allocated a small group of up to six visitors for this period. Each visitor group will take part in up to ten interactive safety scenarios, each of which has its own set of key safety messages.

The main visitor groups from September 2008 will be primary school children during weekday daytimes. From January 2009 groups of young people, vulnerable adults and older people will visit Safeside so visitor guides will also be required for evenings and weekend visitor groups.

No qualifications are required to be a Visitor Guide. However you will need to be a good communicator; possess or would like to develop customer care skills; enjoy working in a team environment; enjoy working with the general public, especially children; be adaptable to working with a variety of visitor groups.

Benefits

Volunteering as a Visitor Guide at Safeside offers:

- The opportunity to contribute to the community on an issue you really care about and to make a difference
- An exciting new experience and an opportunity to do something completely different
- A chance to develop personal skills such as time management, communication and presentation skills
- The chance to meet and work with new people from other backgrounds,
- The chance to develop transferable skills that can be used to access further training or employment
- The chance to gain experience and evidence for educational awards
- A chance to do something that is enormously enjoyable and rewarding
- A chance to become associated with the Fire Service and other key partner organisations

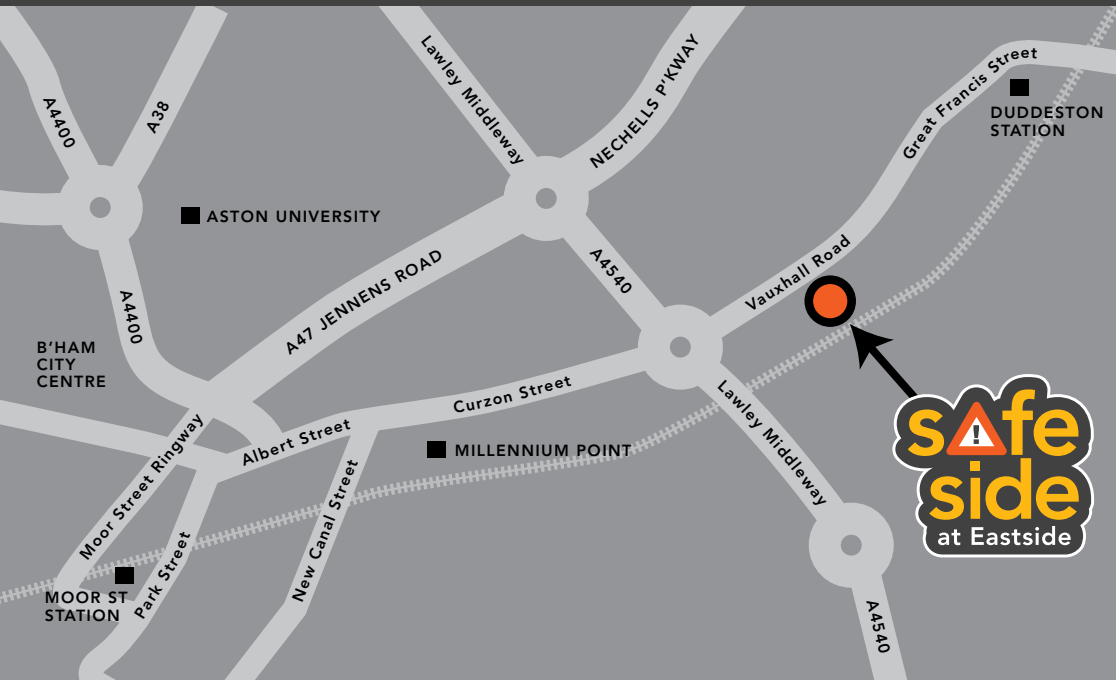
Volunteer Visitor Guides will be provided with uniform and out of pocket expenses will be reimbursed.



How to apply to become a Safeside Visitor Guide

To find out more contact Janet Wilson on **0121 380 6429**,
email **safeside@wmfs.net** or visit **www.wmfs.net/safeside**

Note: All volunteer appointments will be made at the discretion of the Volunteer Co-ordinator and are subject to a probationary period and an enhanced CRB check.



Safeside is based at the new WMFS Headquarters:
Safeside, West Midlands Fire Service, 101 Vauxhall Road, Birmingham B7 4HW



www.wmfs.net/safeside

WEST MIDLANDS FIRE SERVICE

A multi-agency community partnership initiative by West Midlands Fire Service